# Human Resources & Risk Management
# 2025 Employee Mandatory Training Calendar

Human Resources & Risk Management has put together the following training calendar for 2025.  At the beginning of each month, trainings will be assigned by Risk Management which are to be completed within the assigned month. Employees receive email notifications from the training platform, Target Solutions (platform@targetsolutions.com),

To access your account, click this link: https://app.targetsolutions.com/imperialcounty

If experiencing login problems, please contact your Department-assigned Target/Vector Solutions Administrator.

| Month | Training |
|---|---|
| January | |
| February | Customer Service: Effective Verbal and Nonverbal Communication |
| March | Customer Service: Handling Customer Complaints |
| April | Driver Program:  Speed and Space Management |
| May | Indoor & Outdoor Heat Illness and Prevention |
| June | Smart Health: Proper Posture and Breathing |
| July | Workplace Violence Prevention |
| August | Ethics in the Workplace |
| September | Building Evacuation and Emergencies |
| October | Back Injury Prevention |
| November | Smart Mental Health: Goal Setting and Visualization Techniques |
| December | |